

POLICE DEPARTMENT

Fiscal Year 2011

Message from the Chief

The role of the Amherst Police Officer continues to evolve and change as members of the department strive to meet the needs and expectations of the diverse community we serve and protect. As the services of the department are more frequently requested from a variety of agencies, the responsibilities and challenges faced by officers continue to increase.

Whether having to address issues involving quality of life enforcement, off campus housing, homelessness assistance or coordinating with social service agencies, the services of the men and women of the Amherst Police Department are frequently being requested. We remain strongly committed to providing our community with professional responses and thorough investigations. We pride ourselves on our outstanding reputation in the community.

In fiscal year 2011, the department issued a new, clear and concise, mission statement that represents the highest caliber in police services and emphasizes our commitment to all community members. The police department continues to look for innovative avenues to decrease operating expenses, to assist the town financially, while continuing to provide the quality services citizens have come to expect. This fiscal year, we applied for eight highly competitive state and federal grants, seven of which were awarded. The \$225,000.00 in grant awards enabled us to continue invaluable traffic and alcohol enforcement. Additionally, new grants have provided funding for a civilian advocate who provides confidential support and advocacy services for victims of relationship violence, sexual assault, stalking, and abuse. By offering advocacy to these survivors, we improve our ability to hold accountable and prosecute the offenders, hopefully ending the cycle of violence.

We continue our work, in a variety of partnerships, with the University of Massachusetts Police Department and Administration. The focus of the Amherst Police Department while participating in these initiatives is to emphasize our belief that individual accountability will result in positive changes in student behavior. We have also partnered with other town departments, including health, fire, and inspections services in order to coordinate a multi-agency approach to neighborhood issues.

Despite the uncertainty and potential for diminished operating budgets, we have continued to work diligently to serve and protect our community members. The reassignment and realignment of our patrol districts and commitment to problem oriented policing continues to evolve as officers and community members continue to meet and exchange ideas. We value our relationships with our Neighborhood Watch Groups and recognize that the information they provide to our department helps to ensure our success.

We thank the entire Amherst community for your support and look forward to working with you to make Amherst the A+ community it can be.

Scott P. Livingstone
Chief of Police

Detective Bureau

The Detective Bureau is currently staffed with seven officers and is under the command of Lieutenant Ronald A. Young. Sergeant David R. Knightly is the supervisor in this unit and is responsible for overseeing investigations, coordinating unit response and interfacing with patrol officers, and case management. Detective Christina B. Knightly, Detective Richard P.

MacLean, and Detective Gregory D. Wise handle a wide spectrum of general and specialty investigations. Investigators work closely with patrol officers to assist with ongoing casework. Detective David W. Foster has a dual role of investigative work and acting as a liaison to the entire public school district. He coordinates juvenile cases with the District Court and juvenile probation, and is a driving force that makes the diversion program a success. Detective Foster was instrumental in establishing a protocol with the schools to handle bullying issues and assist students.

Detective Janet M. Lopez has returned to the detective bureau following her deployment to Iraq. She acts as the Court Liaison Officer and is responsible for the prosecution of all criminal matters, evidence and discovery matters, and coordinating with the District Attorney's office.

Detective Lopez also acts as the department's domestic violence intervention officer and coordinates victim's needs with civilian advocacy.

Officers assigned to this unit are also responsible for licensing, background investigations, and crime scene services. Detectives here are the point of contact when working with area police departments, the state police, and the crime laboratory.

This past fiscal year was busy for investigators and was marked by a sharp increase in residential burglaries, weapon related assaults, and theft. Casework included the investigation of as well as apprehension of a number of offenders. During this past year a total of 156 people were charged through arrest or indictment with a total of 177 crimes.

Ronald A. Young
Lieutenant

POLICE PERSONNEL CHANGES

JULY 1 2010 – JUNE 30, 2011

RESIGNATIONS:

<i>Sworn Police Officers</i>	None
<i>Civilian Personnel</i>	None

RETIRED:

<i>Sworn Police Officers</i>	None
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NEW HIREES:

<i>Sworn Police Officers</i>	
Joshua S. Harris	August 16, 2010
Johanlet Medrano	March 7, 2011
Rudis R. Rodriguez	March 7, 2011
Jessica L. Damon	March 7, 2011

Civilian Personnel

PROMOTION:

<i>Sworn Police Officers</i>		
William N. Menard	Promoted to Lieutenant	August 16, 2010
Gabriel Ting	Promoted to Sergeant	August 23, 2010
Jesus E. Arocho	Promoted to Sergeant	August 23, 2010

Awards and Recognition

The Amherst Police Department in 2010 received the Award of Excellence as the first place winner in the Annual Massachusetts Law Enforcement Challenge. The Challenge is a joint initiative supported by the Massachusetts Chiefs of Police Association (MCOPA) and the Massachusetts Executive Office of Public Safety and Security (EOPSS). This highly competitive award program recognizes police department from across the state for their efforts to reduce motor vehicle-related fatalities, injuries and economic loss in the community by combining traffic enforcement with public information and education. This award acknowledges the department's commitment and recognizes its officers for their continual dedication to traffic safety.

January 13, 2011

The Amherst Police Department was awarded state accreditation from the Massachusetts Police Accreditation Commission. As part of the verification process, assessors examined the department's policies, procedures, operations, staffing, equipment and facility maintenance to demonstrate adherence to the Accreditation Commission's strict, best practice standards. The Amherst Police Department successfully passed all 252 mandatory standards and exceeded the required optional standards by 20%. In order to maintain state accreditation, which recognizes law enforcement professional standards, the assessment team must verify, every three years, that the Amherst Police Department meets the Commission's standards. In 2001, the Amherst Police department became the second police department in the Commonwealth of Massachusetts to be awarded accreditation status, and was successfully reaccredited in 2004 and 2007.

May 18, 2011

Officer Michael Forcum and Officer Nicholas J. Chandler each received the Mothers Against Drunk Driving's *2010 Drive for Life Award* presented to selected police officers from across the state for their dedication to enforcing the drunk driving and underage drinking laws of the Commonwealth of Massachusetts.

May 19, 2011

Sergeant Jesus E. Arocho was awarded a Certificate of Appreciation from the Amherst-Pelham Regional Public Schools during their Latino Achievement Night in recognition of his valuable contribution to our community and the lives of our students.

June 6, 2011

Detective David Foster received the Amherst Pelham Education Association (APEA) Friends of Education Award which is given to community members who support the schools and students and recognizes their contributions to education.

The following officer was honored by the Amherst Police Department:

February 8, 2011

Officer David A. Rhoades was awarded a Letter of Appreciation in recognition of his outstanding and exceptional service to the Amherst Police Department for his development of the department's Peer Support Program.

Communications Center

FY11 has been an exciting year for the Amherst Emergency Communications Center. We are pleased to report that with the continued support of the town and the aid of a State 911 grant we have been able to fully staff the communications center. Staffing has historically been an issue with emergency communication centers nationwide. Our twelfth dispatcher will be completing her probation period in July 2011, the resulting fully staffed center allows for superior levels of service during known high activity periods and a reduction in overtime costs.

Throughout this fiscal year, we have continued our ambitious training and educational initiatives. The Amherst Emergency Communications Center became one of the first, if not the first, municipalities in the Commonwealth to implement, as a department standard, the state's call handling procedures for dealing with missing and exploited children. In order to adopt the program as a standard, each dispatcher was required to attend eight hours of training and successfully pass a written examination. We continue to be one of the few departments in the area to offer Emergency Medical Dispatch (EMD) and this year a staff member attended an intensive three day quality assurance training for our EMD program. The department also served as host to two separate training classes attended by dispatchers throughout the region. The days of simply taking a call and sending an emergency responder have passed long ago. Only through specialized training can dispatchers stay abreast of industry best practices. To help offset educational costs we continue to apply for grant funding and we are always looking at innovative and cost effective ideas to curtail the expense of necessary training.

In 2010, the Massachusetts Department of Fire Services reorganized their hazardous materials (Hazmat) response dispatch services. They decided to consolidate their dispatch from several locations throughout the state into just two dispatch centers. Through the work of Amherst Fire Department Chief Walter Nelson and the cooperation of the emergency communications center, Amherst was chosen as one of the two centers. The selection as a Hazmat Dispatch Center has resulted in staff having to learn and adjust to a completely new facet of their job and has brought about a series of significant changes ranging from adopting new procedures to learning new software applications. Training began in mid December 2010. Each challenge was met or exceeded by communication center staff, thus enabling them to assume full responsibility as a Hazmat Dispatch Center.

Current staff includes Michael Curtin, William Worthley, Elizabeth Chudzik, Jessica Alvaro, Joshua Cicia, Janet Sharp, Scott Delpozso, Carly Kinnas, Jason Rushford, Scott Houston, Kevin Gleason, and probationary employee Stephanie Everett.

Your emergency 911 dispatchers look forward to the upcoming fiscal year.

Scott P. Livingstone
Chief of Police

COMMUNICATION CENTER PERSONNEL CHANGES

JULY 1, 2010 – JUNE 30, 2011

RESIGNATIONS: None

RETIRED: None

NEW HIRES:

Stephanie Everett	July 22, 2010
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PROMOTION:

Michael Curtin	Promoted to Division Supervisor	June 20, 2011
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CALLS FOR SERVICE
Summary Report
FISCAL YEAR 2011

Total Police Calls: **18,114** *(+3% from FY 2010)*
Number of Responders: **27,745** *(+5% from FY 2010)*

CALL CATEGORY	# CALLS	# RESPONDERS
ALARMS & SECURITY CHECKS	1,219	2,082
ANIMAL WELFARE	332	416
ASSAULT	105	202
ASSIST OTHER AGENCY	408	507
COMMUNITY OUTREACH/ASSIST	5,134	6,855
DEATH INVESTIGATION	19	105
DISTURBANCE RELATED INCIDENT	2,001	5,041
INCIDENT FOLLOW-UP	1,608	1,817
MISSING PERSON OR CHILD	52	92
MOTOR VEHICLE CRASHES	887	1,387
MOTORIST INTERACTIONS	3,262	4,377
PROPERTY DAMAGE	223	293
SERVICE OF PROTECTION ORDERS, SUMMONS AND OTHER COURT ORDERS	873	1,125
SUSPICIOUS ACTIVITY	1,397	2,521
THEFT	594	925
TOTAL	18,114	27,745

CALLS FOR SERVICE

Detailed Report

ALARMS & SECURITY CHECKS	1,219	7%
Commercial Alarm	355	
Security Check	409	
Residential Alarm	210	
911 Hang Up	151	
Bank / A T M Alarm	35	
Open Door/Window	29	
House Check	30	
ANIMAL WELFARE	332	2%
Animal Complaint	325	
Animal Admin. Services	7	
ASSAULT	105	1%
Assault	68	
Sex Offense	19	
Rape	14	
Robbery	2	
Child Abuse	2	
ASSIST OTHER AGENCY	408	2%
Assist Other PD	206	
PERMITS	101	
Parking Ban	95	
PD Mutual Aid Into Amherst	3	
Private / Trespass Tow	3	
COMMUNITY OUTREACH/ASSIST	5,134	28%
Assist Citizen	761	
Assist Business/Agency	721	
Medical Assist	450	
Well Being Check	381	
Assist A F D	458	
Liquor Law Violation	372	
Community Policing	476	
Recovered Property	388	
Escort	277	
Prop/Evidence Admin	261	
Admin Duty	220	
Citizen Transport	209	
Medical / Mental	79	
Liquor I D Check	57	
Recovered M V	21	
Protective Custody	3	

DEATH INVESTIGATION	19	0%
Unattended Death	19	
DISTURBANCE RELATED INCIDENT	2,001	11%
Noise Complaint	1,130	
Disturbance	583	
Domestic	161	
Fight	115	
T B L Violation	12	
INCIDENT FOLLOW UP	1,608	9%
Follow Up	1,285	
Prisoner Transport	192	
On-Line Incident Report	85	
Prisoner Monitor/Booking	30	
Civil Complaint	12	
Lock Up Incident	4	
MISSING PERSON OR CHILD	52	0%
Missing Child	22	
Missing Person	13	
Located Person	17	
MOTOR VEHICLE CRASHES	887	5%
M V Crash P D	766	
M V Crash P I	121	
MOTORIST INTERACTIONS	3,262	18%
M V Stop	1,442	
Suspicious Motor Vehicle	581	
Traffic	603	
Disabled Motor Vehicle	315	
M V Complaint	169	
Traffic Enforcement	66	
Traffic Monitor	38	
Assist Motorist	27	
Bicycle Violations	19	
M V Pursuit	2	
PROPERTY DAMAGE	223	2%
Vandalism	223	

SERVICE OF PROTECTION ORDERS, SUMMONS AND OTHER COURT ORDERS	873	5%
Summons Service	364	
Warrant Service	144	
209 A	259	
258E Harassment Order	66	
258E Harassment Order	40	
SUSPICIOUS ACTIVITY	1,397	8%
Suspicious	1,236	
Trespass	66	
Drug Law Violation	30	
Annoying Call(s)	37	
Special / Unusual Occurrence	28	
THEFT	594	3%
B & E	202	
Larceny	209	
B & E M V	60	
Shoplifting	33	
Stolen M V	23	
Missing Property	33	
Fraud	33	
Forgery / Counterfeit	1	
	18,114	

OFFENSES REPORTED AND OFFENSES CHARGED
Summary Report

Total Offenders Charged: 1,711
 Custodies: 839
 Summons or TBL: 872

OFFENSE CATEGORY	OFFENSE NVESTIGATED	OFFENSE CHARGED
ALCOHOL RELATED OFFENSES	792	788
COMMUNITY DISORDER/ QUALITY OF LIFE CRIMES	472	451
CRIMES AGAINST PERSON	470	285
CRIMES AGAINST PROPERTY	920	206
DRUG RELATED OFFENSES	220	197
MOTOR VEHICLE OFFENSES	662	621
WARRANT CUSTODIES	113	113
WEAPONS OFFENSES	29	18

OFFENSES REPORTED
Detailed Report
FISCAL YEAR 2011

ELDER/DISABLED, PERMIT INJURY TO	1
FALSE NAME/SSN, ARRESTEE FURNISH	4
HARASSING PHONE CALL	6
HARASSMENT, CRIMINAL	5
IDENTITY FRAUD	4
IDENTITY THEFT	3
INDECENT A&B ON CHILD UNDER 14	3
INDECENT A&B ON PERSON 14 OR OVER	8
INDECENT A&B ON RETARDED PERSON	3
KIDNAPPING	1
OBSTUCTION OF JUSTICE / INTIMIDATION	2
POLICE OFFICER, IMPERSONATE	1
RAPE	15
RAPE OF CHILD WITH FORCE	4
RAPE OF CHILD, STATUTORY	7
RAPE, AGGRAVATED	1
RESIST ARREST	48
ROBBERY, UNARMED	4
TELEPHONE CALLS, ANNOYING	3
THREAT TO COMMIT CRIME	8
VIOLATION OF HARASSMENT ORDER	12
WITNESS, INTIMIDATE	17
PROPERTY CRIME	920
ATTEMPT TO COMMIT CRIME	12
B&E DAYTIME FOR FELONY	21
B&E FOR MISDEMEANOR	40
B&E NIGHTTIME FOR FELONY	184
B&E VEHICLE / BOAT DAYTIME FOR FELONY	8
B&E VEHICLE NIGHTTIME FOR FELONY	31
BURGLARIOUS INSTRUMENT, POSSESS	5
CREDIT CARD FRAUD/LARCENY	22
DESTRUCTION OF PROPERTY	100
ENTER DWELLING AT NIGHT FOR FELONY	2
FIRE IN OPEN, SET	6
FORGERY OF CHECK	3
HOME INVASION	1
LARCENY FROM BUILDING	21
LARCENY FROM PERSON	6
LARCENY FROM PERSON +65	4
LARCENY OVER \$250	154
LARCENY UNDER \$250	143

MOTOR VEH, LARCENY OF	25
MOTOR VEH, MALICIOUS DAMAGE TO	37
RECEIVE STOLEN PROPERTY -\$250	9
RECEIVE STOLEN PROPERTY +\$250	13
SHOPLIFTING OFFENSES	33
OTHER PROPERTY CRIMES	11
TRESPASS	20
UTTER FALSE CHECK	9
DRUG OFFENSE	220
COCAINE, POSSESS TO DISTRIBUTE	1
COCAINE, TRAFFICKING IN	1
DRUG / NARCOTIC VIOLATIONS	1
DRUG VIOLATION NEAR SCHOOL/PARK	9
DRUG, DISTRIBUTE CLASS A	1
DRUG, DISTRIBUTE CLASS B	11
DRUG, POSSESS / CULTIVATE TO DISTRIB CLASS D	28
DRUG, POSSESS CLASS A	3
DRUG, POSSESS CLASS B	23
DRUG, POSSESS CLASS B, SUBSQ.OFF.	1
DRUG, POSSESS CLASS C	9
DRUG, POSSESS CLASS C, SUBSQ.OFF.	1
DRUG, POSSESS CLASS D	8
DRUG, POSSESS CLASS E	2
DRUG, POSSESS TO DISTRIB CLASS A	4
DRUG, POSSESS TO DISTRIB CLASS B	5
DRUG, POSSESS TO DISTRIB CLASS C	2
MARIJUANA, POSSESS	2
MARIJUANA, POSSESS, SUBSQ.OFF.	1
MARIJUANA, POSSESS LESS THAN OUNCE	107
WEAPONS CRIMES	29
DANGEROUS WEAPON, CARRY	5
ELECTRIC STUN GUN, SELL/POSSESS	1
FIREARM AMMUNITION, POSSESSION UNLICENCED	4
FIREARM ON SCHOOL GROUNDS, CARRY	1
FIREARM SERIAL NO., DEFACE	2
FIREARM WITHIN 500 FT OF DWELLING	2
FIREARM WITHOUT FID CARD, POSSESS	1
FIREARM, CARRY WITHOUT LICENSE	6
FIREARM, DISCHARGE WITHIN 500 FT OF BLDG	2
FIREARM, LARCENY OF	1
FIREARM, POSSESS LARGE CAPACITY	2
FIREARM, STORE IMPROP	2

ARRESTED ON OTHER AGENCY WARRANT	113
ARRESTED ON WARRANT INITIATED BY OTHER AGENCY	105
FUGITIVE FROM JUSTICE ON COURT WARRANT	8

MOTOR VEHICLE OFFENSES (ASSOCIATED WITH ARREST/INCIDENT) 662

ALCOHOL IN MV, POSSESS OPEN CONTAINER OF	16
LEAVE SCENE OF PERSONAL INJURY	4
LEAVE SCENE OF PROPERTY DAMAGE	19
LEAVING ACCIDENT SCENE AFTER PROPERTY DAMAGE	13
LICENSE REVOKED, OP MV WITH, 2ND OR SUBSEQUENT	3
LICENSE REVOKED, OPERATE MV WITH	7
LICENSE SUSPENDED FOR OUI, OPER MV WITH	1
LICENSE SUSPENDED, OP MV WITH	40
LICENSE SUSPENDED, OP MV WITH, 2ND OR SUBSEQUENT	4
LIGHTS VIOLATION, MV	40
NUMBER PLATE VIOLATION	8
NUMBER PLATE VIOLATION TO CONCEAL ID	3
OPERATING AFTER REVOCATION OF REGISTRATION	12
OPERATION OF M/V TO ENDANGER, NEGLIGENT	34
OUI DRUGS	2
OUI LIQUOR	121
OUI LIQUOR, 2ND OFFENSE	14
OUI LIQUOR, 3RD OFFENSE	1
REGISTRATION NOT IN POSSESSION	2
REGISTRATION SUSPENDED, OP MV WITH	7
SPEEDING	6
SPEEDING IN VIOL SPECIAL REGULATION	34
STOP FOR POLICE, FAIL	4
UNINSURED MOTOR VEHICLE	10
UNLICENSED OPERATION OF MV	45
UNREGISTERED MOTOR VEHICLE	6
USE MV WITHOUT AUTHORITY	7
MARKED LANES VIOLATION	58
TBL A40 S21D: OPERATE UNLICENSED TAXI	15
OTHER MOTOR VEHICLE OFFENSES	126

CITATIONS AND CRASH DATA

CITATIONS:

Total Motorists:	2,355
Total Violations:	2,900
Warnings:	1,758
Civil Infractions:	292
Criminal Infractions:	305

CRASHES:

Total Crashes:	887
Crashes with Injury:	121
Crashes/Fatal:	2
Crashes with Pedestrians:	8
Crashes/Bicycles:	22
Crashes/OUI:	17